Signature

September 9, 2004

Date

PTO/SB/21 (08-03)
Approved for use through 07/31/2006. OMB 0651-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Application Number 10/035,601 Filing Date **TRANSMITTAL** October 26, 2001 First Named Inventor **FORM** Franco R. Negri Art Unit 3623 (to be used for all correspondence after initial filing) Examiner Name Tariq R. HAFIZ Attorney Docket Number Total Number of Pages in This Submission 8827.010.00 ENCLOSURES (Check all that apply) After Allowance Communication Fee Transmittal Form Drawing(s) to Group Appeal Communication to Board of Fee Attached Licensing-related Papers Appeals and Interferences Appeal Communication to Group Amendment/Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a After Final Proprietary Information **Provisional Application** Power of Attorney, Revocation Affidavits/declaration(s) Status Letter Х Change of Correspondence Address Other Enclosure(s) (please Extension of Time Request Terminal Disclaimer identify below): Express Abandonment Request Request for Refund Information Disclosure Statement CD, Number of CD(s) Certified Copy of Priority Document(s) Remarks Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Michael R. Tieney, 55,676 Individual name



Docket No.: 8827.010.00-US

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Franco R. NEGRI

Application No.: 10/035,601

Filed: October 26, 2001

For: E-SERVICE BUSINESS MODEL

Confirmation No.: 3775

Art Unit: 3623

Examiner: Tariq R. HAFIZ

STATUS INQUIRY

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

It is respectfully requested that the agent named below be advised of the status of the above-identified application. Please advise us of when we might expect to receive an Office Action from the Patent and Trademark Office.

Dated: September 9, 2004

Respectfully submitted,

Michael R. Tierhey

Registration No.: 55,676

MCKENNA LONG & ALDRIDGE LLP

1900 K Street, N.W. Washington, DC 20006

(202) 496-7500

Attorneys for Applicants